

Ngaatec Private Limited

“The World of Simple Technology”

Contact Information

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Company Overview

Ngaatec Private Limited is an innovative Information and Communication Technology (ICT) company specializing in reliable and affordable technology solutions for individuals, small businesses, and organizations across Zimbabwe. Since our inception in 2022, Ngaatec (Pvt) Ltd. has been committed to simplifying technology for our clients, ensuring they can access high-quality IT services at competitive prices.

We provide a comprehensive range of services, from computer repairs and hardware upgrades to software installations, data recovery, and internet setup. We ensure that our clients stay updated with the latest advancements in technology while delivering solutions tailored to their needs.

Vision Statement

To be the leading IT service provider in Zimbabwe, offering reliable, innovative, and cost-effective technology solutions that empower businesses and individuals alike.

Mission Statement

Our mission is to deliver high-quality, affordable IT services and solutions that foster growth and efficiency for our customers. We aim to exceed expectations by staying ahead of technological trends and consistently offering innovative and practical solutions.

Core Values

- Integrity: We conduct our business with honesty, transparency, and a commitment to ethical practices to earn the trust of our stakeholders.
- Innovation: We embrace challenges head-on and deliver cutting-edge solutions that meet the evolving needs of our customers.
- Excellence: We uphold the highest standards of quality, ensuring every project we undertake delivers outstanding results.
- Teamwork: Collaboration and mutual respect form the backbone of our relationships with employees, partners, and customers.
- Godliness: We operate with a sense of responsibility and humility, acknowledging God's guidance in our business journey.

Our Services

At Ngaatec Private Limited, we pride ourselves on offering a diverse array of technology services, including:

- **Computer Repairs & Maintenance:** Professional repair services for desktops, laptops, and other devices, ensuring optimal performance.
- **Hardware & Software Installation:** Installing the latest hardware and software to help clients stay competitive in today's fast-paced technology landscape.
- **Hardware Upgrades:** Enhancing systems to improve efficiency and extend the lifespan of existing devices.
- **Data Recovery:** Safeguarding and retrieving critical data to minimize downtime and data loss.
- **Network Setup & Internet Solutions:** Providing reliable and secure internet and networking services for homes and businesses.
- **IT Consultancy & Support:** Tailored technology advice and troubleshooting to help clients overcome their IT challenges.

Key Clients and Industries Served

Ngaatec serves a diverse clientele ranging from individuals to businesses across various sectors, including:

- Small and medium-sized enterprises (SMEs)

We believe in building long-lasting relationships with our clients through exceptional service delivery and consistent customer support.

Sources of Income

Our revenue is generated from several streams, including:

1. **Service Fees:** Charges for IT services such as repairs, installations, and network setup.
2. **Product Sales:** Sales of hardware components, software licenses, and IT accessories.
3. **Consultancy and Support:** Revenue from consultancy services, including system troubleshooting and IT strategy planning.
4. **Maintenance Contracts:** Recurring income from maintenance agreements with clients who rely on our ongoing support for their IT infrastructure.

Why Choose Ngaatec?

1. **Tailored Solutions:** We customize our services to fit the unique needs of each client. Whether you're an individual, a startup, or an established organization, we have the expertise to solve your IT challenges.

2. **Customer-Centric Approach:** Our clients are at the heart of everything we do. We prioritize building trust and long-term relationships by delivering reliable, timely, and cost-effective solutions.
3. **Expert Team:** Our team comprises skilled professionals who stay current with the latest technology trends to ensure we provide cutting-edge services.
4. **Commitment to Growth:** As a forward-thinking company, we continuously invest in training and development to offer innovative services that meet the evolving demands of the tech world.

Company History

Founded in 2022, Ngaatec Private Limited is headquartered at 13 Nyenze Crescent, Zengeza 1, Chitungwiza, Zimbabwe. In a short time, we have established ourselves as a reliable IT service provider, offering a full suite of technology solutions. As technology rapidly evolves, we ensure our clients remain at the forefront, leveraging the latest advancements to drive growth and efficiency.

Our Future Vision

As we look toward the future, Ngaatec aims to expand its service offerings and enter new markets across Zimbabwe and beyond. We plan to strengthen our partnerships, invest in cutting-edge technologies, and continue delivering value to our clients through excellence and innovation.

Conclusion

Ngaatec Private Limited is more than just an IT service provider. We are a trusted partner committed to empowering our clients with technology solutions that drive success. By combining our core values, expert team, and commitment to customer satisfaction, we are well-positioned to lead the future of IT services in Zimbabwe.

Contact Us

For inquiries or to learn more about how Ngaatec can help you with your IT needs, please contact us via email at info@ngaatec.co.zw or call us at +263 71 712 9651 / +263 78 382 7570.